# **GLOBAL GATEWAY CERTIFICATIONS**

# MALAYSIAN SUSTAINABLE PALM OIL (MSPO)

# **CERTIFICATION AUDIT REPORT**

# Part 4: General Principles for Palm Oil Mills FELCRA Jaya Samarahan Sdn Bhd, Kilang Kelapa Sawit Samarahan -Individual Certification-

# MAIN ASSESSMENT 07<sup>th</sup> September 2018 - 08<sup>th</sup> September 2018

Revis	Revision History					
Rev	Date	Description	Done by	Role	Signature	
Α	21/10/18	Issued as Draft Report	Muhammad Syafiq	Lead Auditor		
В	25/10/18	Incorporated Peer Review Comments and Issued for Final Report	Muhammad Syafiq	Lead Auditor	( )	



# **Table of Contents**

1.	Executive Summary	3
1.1.	Objective, Audit Methodology, Certification Scope and Recommendation	3
1.2.	Company details and Contact information	4
1.3.	Certification Unit	4
1.4.	Production Area, Actual and Projected FFB Production (MT)	5
1.5.	Certification Details	6
2.	Assessment Process	7
2.1.	Qualification of the Lead Assessor and Assessment Team	7
2.2.	Stakeholder Consultation	8
3.	ASSESSMENT FINDINGS BY PRINCIPLES AND CRITERIA	8
3.1.	Principle 1 : Management commitment and responsibility	8
3.2.	Principle 2 : Transparency	8
3.3.	Principle 3 : Compliance to legal requirements	8
3.4.	Principle 4: Social responsibility, health, safety and employment condition	8
3.5.	Principle 5: Environment, natural resources, biodiversity, and ecosystem services	8
3.6.	Principle 6 : Best practices	8
4.	Issues Raised by Stakeholders and Findings with respect to each issue	8
5.	Findings Identified for this audit	8
5.1.	Summary Findings	8
5.2.	Details Non-Conformity	8
5.3.	Details of Area of Concern	8
5.4.	Details of Noteworthy / Positive Findings	8
6.	Acknowledgement	9
6.1.	Date of Next Surveillance Audit	9
6.2.	Confidentiality	9
6.3.	Signing of Report	9

# 1. Executive Summary

# 1.1. Objective, Audit Methodology, Certification Scope and Recommendation

# **Objective of Certification Assessment**

Global Gateway Certifications Sdn. Bhd. [thereafter known as GGC] has conducted the Certification Assessment of FELCRA Jaya Samarahan Sdn Bhd, Kilang Kelapa Sawit Samarahan. During this Main Assessment (Stage 2) Audit, the audit team were briefed by Mill Manager, of the supply base disposition. The source of FFB supplies to Kilang Kelapa Sawit Samarahan are 100% from out-grower and other smallholders.

This assessment was conducted onsite on 07<sup>th</sup> September 2018 - 08<sup>th</sup> September 2018 by 2 auditors to assess the compliance of the certification unit against the MS 2530-4:2013 Malaysian Sustainable Palm Oil (MSPO) Part 4: General Principles for Palm Oil Mills.

# **Audit Methodology**

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of stakeholders, officers, review of documentation and data. Checklists and questionnaires were used to guide the collection of information and the comments made by external stakeholders were also taken into account in the assessment.

## **Certification Scope Methodology**

The approach to the audit was to treat FELCRA Jaya Samarahan Sdn Bhd, Kilang Kelapa Sawit Samarahan as a MSPO Certification Unit. The assessment focused on documentation review, internal procedures, management system, mill inspection as well as identification of any significant issues for both environment or social issues, waste management and etc. Details of the actual assessment programme are given in Appendix A (Audit Plan). Some stakeholders were consulted randomly during the assessment to get their feedback on the management compliance and performance (Appendix C).

The assessment was conducted based on sampling approach as specified in MSPO Certification Requirement. The purpose of sampling audit, risk assessment of the certification unit was carried out prior to the assessment through the documentation (MSPO-Questionnaire Self-Assessment-RA). Result of the self-assessment is then considered when considering the sampling calculations. There is only Kilang Kelapa Sawit Samarahan in this complex. Thus, Kilang Kelapa Sawit Samarahan was selected in this audit.

#### Recommendation

The company has established Sustainability Policy, objectives and procedures that define an effective system for the administration and control of sustainability management system throughout all operation activities of FELCRA Jaya Samarahan Sdn Bhd. Mill Manager is in charge and ensures that facility and his subordinates comply with the requirements and procedures stated in this manual.



The management is committed to comply with MSPO system by giving awareness training to all personnel involved in this standard to make them understand the procedures and implementation of the standard. The employees are aware of the requirements of MSPO. There was no complaint or feedback received during this Main Assessment (Stage 2) Audit.

This report will be internally reviewed prior to certification decision by GGC and externally peer reviewed by independents panel reviewers (qualified and trained by MPOCC). During this Main Assessment (Stage 2) Audit (based on MS 2530-4:2013 Malaysian Sustainable Palm Oil (MSPO) Part 4: General principles for palm oil mills), 1 major non-conformity and 1 minor non-conformity have been raised to the facilities that being audited. All the evidence submitted were found adequate and therefore the major non-conformity is closed. (Refer to Appendix B, non-conformity table for details).

Since the audit objectives as mentioned in the audit plan have been achieved and assessment resulted with no major non-conformity findings. Therefore, the lead auditor recommends to award the certificate of compliance MS 2530-4:2013 Malaysian Sustainable Palm Oil (MSPO) Part 4: General principles for palm oil mills to Kilang Kelapa Sawit Samarahan.

# 1.2. Company details and Contact information

Company Name	FELCRA Jaya Samarahan Sdn Bhd		
<b>Business Address</b>	A-3A-1, Megan Avenue 1, 189, Jalan Tun Razak, 50400, Kuala Lumpur, Malaysia		
Contact Person	Mr. Cham Tian Hoong		
Office Telephone	+603 2166 0333/1666		
E-Mail	fjsamarahan@gmail.com		

#### 1.3. Certification Unit

Name of the Certification Unit	Kilang Kelapa Sawit Samarahan
Mill Capacity (MT/HR)	60
Site Address	Lot 2028, Blok 5, Jalan Endap, 94300 Kota Samarahan, Sarawak.

Page **4** of **11** 



GPS Reference of the site office	Longitude Latitude	E 110°27'16.2" N 1°23'29.60"		
		11 23 23 100		
MPOB Licence No	565558004	000	Date Expired	31 <sup>st</sup> October 2019
Scope Activity		<ol> <li>Sell and distribute PK, CPO and SPO.</li> <li>Purchase and distribute FFB.</li> <li>Store PK, CPO and SPO.</li> <li>Manufacture/Process FFB.</li> </ol>		
Others Certification		Nil		
Land Title		20.70 Ha		

# 1.4. Production Area, Actual and Projected FFB Production (MT)

# **Production for Certified Unit**

Kilang Kelapa Sawit Samarahan	Projected from last audit	Actual Production for 12 Months [Sept 2017-Aug 2018]	Projected Production for next 12 Months [Sept 2018-Aug 2019]
FFB Summary (MT)	NIL	NIL	NIL
CPO Summary (MT)	NIL	NIL	NIL
PK Summary (MT)	NIL	NIL	NIL

# **Production for Un-Certified Unit**

Kilang Kelapa Sawit Samarahan	Projected from last audit	Actual Production for 12 Months [Sept 2017-Aug 2018]	Projected Production for next 12 Months [Sept 2018-Aug 2019]
FFB Summary (MT)	NIL	251,535.49	295,000
CPO Summary (MT)	NIL	49,068.39	57,525
PK Summary (MT)	NIL	11,029.35	12,980



# 1.5. Certification Details

Certification body	Global Gateway Certifications Sdn. Bhd., No. 10 Jalan Rasmi 7, Taman Rasmi Jaya, 68000 Ampang, Selangor Darul Ehsan, Malaysia. Tel.: +603 4256 2689; Fax: +603 4256 2687 - www.ggc.my		
Assessment standard	(MSPO) Part 4: General principles for palm oil mills		
Certificate number	To be release after report approved		
Initial certificate issued date	To be release after report approved		
Certificate expiry date	To be release after report approved		
Stage 1 assessment date	07 <sup>th</sup> August 2018		
Stage 2 / Main Assessment	07 <sup>th</sup> September 2018 – 08 <sup>th</sup> September 2018		
Annual Surveillance 1 [ASA 1]	July 2019		
Annual Surveillance 2 [ASA 2]	July 2020		
Annual Surveillance 3 [ASA 3]	July 2021		
Annual Surveillance 4 [ASA 4]	July 2022		

# 2. Assessment Process

# 2.1. Qualification of the Lead Assessor and Assessment Team

## **Lead Auditor**

# Name: Muhammad Syafiq bin Abd Razak

Graduate in plantation management with more than 7 years working experience in various plantation company and skills in Good Agricultural Practices (GAP) including Integrated Pest Management (IPM). Fully trained in similar agriculture certification programs such as RSPO, SCCS, MSPO and etc. Qualified as Lead Auditor/Auditor in several certification programme. Involved in RSPO and MSPO assessment since 2014. Involved in audits conducted in for many different companies in Malaysia, Indonesia, Australia, Pakistan, Arab Saudi and Ivory Coast. Completed and certified MSPO Auditor course in 2014 (3rd Batch) held by MPOB. Member of GGC MSPO audit team.

Experienced in handling mineral and peat soil oil palm estate. Knowledgeable in chemical in control of weeds and pest & disease in Oil Palm Plantation sector. Understanding in Industrial relation and labour law. Attended OSH Act 1994 & Regulations and Factories & Machinery Act 1967 & Regulations Training. Participated in Workshop for Oil Palm Growers on Peat at Bogor, Indonesia. Completed and attended Social Impact Assessment Training at Bogor, Indonesia organized by Remark Asia. Also, has attended training for RSPO GHG calculation on year 2015 in Kuala Lumpur.

During this assessment, he assessed on the aspect of Transparency, Legal, Safety and Health, Social, Stakeholder's Consultation, Workers Welfare, Environment and etc. He is able to speak and understand Bahasa Malaysia and English.

#### **Auditor**

## Name: Mohamad Fitri bin Mustafa

Graduate in degree of agribusiness with more than 8 years working experience in various plantation company and skills in Good Agricultural Practices (GAP) including Integrated Pest Management (IPM). Involved in ISCC and MSPO auditing since September 2017. Qualified as Lead Auditor/Auditor for MSPO, RSPO and ISO 9001. Completed and certified MSPO Auditor course in 2018 held by SGS (M) Sdn Bhd. Member of GGC MSPO audit team.

During this assessment, he assessed on the aspect of Management Responsibility, Compliance to legal requirement, Best Practices, stakeholder's consultation and workers welfare. Able to speak and understand Bahasa Malaysia and English.



#### 2.2. Stakeholder Consultation

GGC has published the public notification on 08<sup>th</sup> August 2018 and as to accommodate a stakeholders' consultation meeting for mill. Therefore, it was conducted on 07/09/2018-08/09/2018 in Kilang Kelapa Sawit Samarahan to gather information from the local communities in accordance to Certification Scheme and Stakeholder Consultation requirements.

During this Main Assessment (Stage 2) audit, the audit team has conducted stakeholder consultations involving both internal and external stakeholders as to understand the practices in relation to environmental, social performance and their performance with respect to the MSPO requirements. The meeting was conducted without the present of estates management.

At the start of meeting, the auditor explained the purpose of the audit followed by an evaluation of the relationship between the stakeholders before discussions continued. The auditor recorded comments made by stakeholders and verified with the mill management before incorporating into the assessment findings. There was no complaint or feedback received during the audit or during the field assessment when interviewing with the external and internal stakeholders. (Refer to part 4 table for details)

# 5. Findings Identified for this audit

5.1. Summary Findings	
Major Nonconformities	1
Minor Nonconformities	1
Area of Concern	0
Noteworthy / Positive Comments	3

# **5.2. Details Non-Conformity**

- See Appendix B -

# 5.3. Details of Area of Concern

- See Appendix B -

# 5.4. Details of Noteworthy / Positive Findings

- 1) The management is highly committed to comply the MSPO system by adopting continuous improvement programs.
- 2) Top management continuously establishes directions for the middle and upper management to execute in ways to comply with the MSPO management system in future.
- 3) Good relationship being maintained with surrounding smallholder and villages.



# 6. Acknowledgement

# **6.1. Date of Next Surveillance Audit**

The first annual surveillance assessment visit will be scheduled after 12 months of the MSPO Certificate being issued.

# 6.2. Confidentiality

GGC auditors will not discuss or reveal any of the confidential information seen during the audit to any third party. Any public summary of the main assessment will be approved by the client prior to publication.

6.3. Signing of Report

Signed for on behalf of

**FELCRA Jaya Samarahan Sdn Bhd** 

Name : TOH TAU BOOK

Role : PIRECTOR Date : 26/10/2018 Signed for on behalf of

**Global Gateway Certifications Sdn. Bhd** 

Name : Muhammad Syafiq Abd Razak

Role : GGC Lead Auditor Date : 26<sup>th</sup> October 2018 **Appendix D: Location Map for this Certification Unit** 

